

# ITALY RESTARTS

## The NRRP for Public administrations



# Index



**Digitizing Public administration**

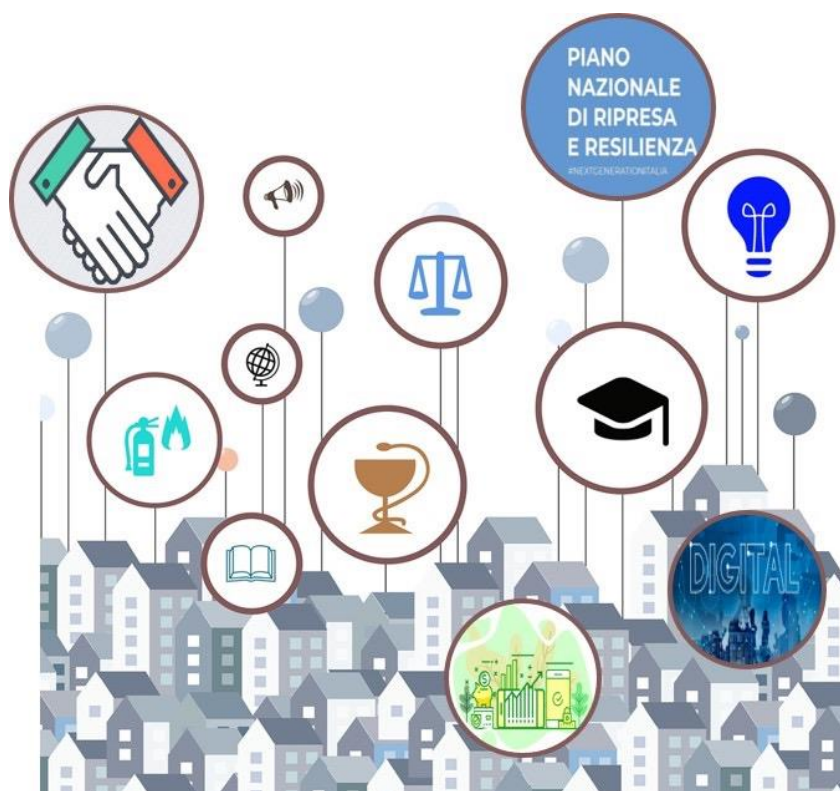
**Cybersecurity and cloud computing**

**National single portal for recruiting**

**A new administrative office supporting civil, penal and administrative courts**

**A single nation-wide standard accrual accounting system**

## The NRRP and Public administrations



The Plan provides for a significant series of interventions for Public Administration, which is divided into various sectors. The main sectors involved are school, culture, university, tourism, the environment, transport, work, society, justice, health.

This presentation concerns reforms affecting solely Public Administrations with the objective of improving operational capabilities.

# Digitizing Public administrations: toward the Digital Compass 2030



Mission 1 - Component 1 -Digitization, Innovation and Security in the PA aims to develop integrated, harmonized and cutting-edge digital services, oriented to citizens, residents and enterprises, thus allowing Italy to realize the European ambition stated in the “Digital Compass 2030”, an European initiative for egovernment.

# The services - 1

Mission 1 - Component 1.1- Investment 1.4 promotes Digital services and e-citizenship

M1C1 – Digitisation, innovation and security in PA	Resources (EUR/billion)				
	Existing (a)	New (b)	Total (c) = (a)+(b)	REACT-EU (d)	TOTAL NGEU (c) + (d)
Digitisation of PA	5.61	2.34	7.95	-	7.95
Digital Infrastructures and Cyber Security	.,05	1.20	1.25	-	1.25
Data and interoperability	0.79	0.34	1.13	-	1.13
Digital Citizenship, Services and Enabling Platforms	4.77	0.80	5.57	-	5.57
Modernisation of the PA	-	1.50	1.50	-	1.50
Capable PA: recruitment of human capital	-	0.21	0.21	-	0.21
Competent PA: strengthening and valorisation of human capital	-	0.72	0.72	-	0.72
Simple and connected PA: simplification of administrative procedures, digitisation of processes	-	0.48	0.48	-	0.48
Smart PA: Creation of Territorial Poles for recruitment, training, co-working and smart-working	-	0.10	0.10	-	0.10
Organisational Innovation of Justice	-	2.30	2.30	-	2.30
Human resources to strengthen the Office for the Process - new organizational positions	-	2.30	2.30	-	2.30
<b>TOTAL</b>	<b>5.61</b>	<b>6.14</b>	<b>11.75</b>	<b>-</b>	<b>11.75</b>



## The services - 2

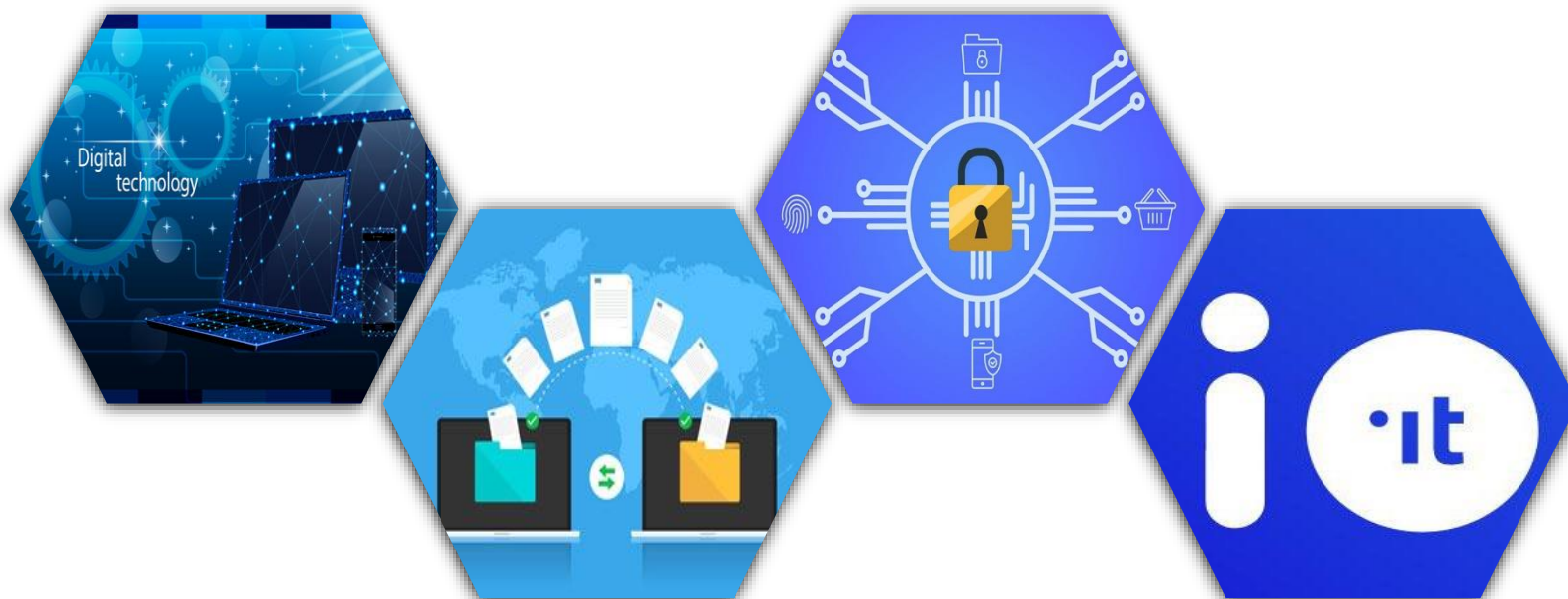


Public administrations will operate through:

- **Public digital identities**, comprising the Sistema Pubblico di Identità Digitale - **SPID** for short - and **CIE**, the Electronic Identity Card. CIE and SPID offer access to online services for all types of Italian public administration and work via the Anagrafe nazionale della popolazione residente, also known by the acronym **ANPR**, the national register office of Italy. Digital identities will serve 40 millions inhabitants.
- **PagoPa**, an electronic payment method, which guarantees safe and reliable electronic payments to the public administration.

A new platform for electronic dispatch of legal acts, between PA, citizens and businesses, whose legal value is assured by the transmitter.

## The services - 3



Public services will encompass enabling reforms, such as data migration to a “national” cloud hosted in Italy and held by Public authorities, new safety protocols that will shield Italy against cyberwarfare and the “IO app”, an electronic interface enacting data exchanges associated with public digital identities between governments and citizens.

# Cybersecurity and Public administration - 1

Mission 1 -  
Component 1.1 -  
Investment 1.5  
promotes  
Cybersecurity

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## Cybersecurity and Public administration - 2



Digitization raises Public administration's level of vulnerability from cyber threats on all fronts (such as fraud, cyber blackmail, terrorist attacks) as well as the growing dependence on proprietary owned software services, and the consequent risk of State-capture.

The PA digital transformation plan therefore contains important measures to strengthen cyber defenses, starting from the implementation of the rules of the "National Cyber Security framework".

## Cybersecurity: investments - 1



Investments are organized in four main areas.

1. Strengthening the front-line desk for managing alerts and events at risk concerning central public administration and state owned companies
2. Spreading the knowledge about cyberthreats in civil servants

## Cybersecurity: investments - 2



3. Hiring new personnel, specifically in policing and security, skilled in fighting cyber hacks and crimes targeting Public administration and citizens, with competences in prevention, inquiry and National defense.
4. Strengthening the already existing cyber warfare forces, and reinforcing their cooperation at EU and Transatlantic levels, with the objective of shielding SMEs and preventing crimes against corporations.

# National centralised recruitment website - 1

Mission 1 - Component  
2.1 - Investment 2.1  
establishes a National  
centralised recruitment  
website.

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## National centralised recruitment website - 2



The new recruitment web portal is aimed at speeding up the hiring procedures, creating resume databases for public employers, identifying new profiles - specifically of STEM graduates - that can trigger digital and environmental transitions inside the PA, by lending all the new competences required in business process reengineering.

The platform will also facilitate HR management; the goal is to store the 80% of HR data of all Public administrations by 2023.



# Hirings - 1

Mission 1 - Component 1.3  
- Investment 3.1 promotes hiring in the Justice system, and the objective of establishing a new Judge's chambers (Ufficio per il processo), composed by officials in charge of managing the backlog and trial procedures.

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## Hirings - 2



The investment is aimed at enhancing judicial productivity and cutting court delay, by hiring temporary officers in charge of managing the backlog and triggering digital transformation to implement e-trials.

With a 3 years contract, the Judiciary will hire 1600 Master's degree, 700 high school specialized diploma and 3000 high school diploma holders.

## Hirings: education



SNA

*Presidenza del Consiglio dei Ministri*  
Scuola Nazionale dell'Amministrazione

SSM



SCUOLA SUPERIORE DELLA MAGISTRATURA

Newly recruited workers will be destined to civil and fiscal sections of the Court of Cassation, in particular to manage asylum seeking and migration proceedings.

National School for Administration and National Judicial College will provide an educational plan to foster Judiciary's workers competences, help new hirings' involvement and enforce tight deadlines.

# Administrative justice - 1

Mission 1 -  
Component 1.3 -  
Investment 3.2 funds  
Judge's chambers for  
Administrative justice  
bodies.

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## Administrative justice - 2



In Italy, the administrative court is a type of court specialized in administrative law, settling disputes concerning the exercise of public powers and ensuring the legality of public administration.

Their role is to ascertain that official acts are consistent with the law. Such courts are considered separate from general courts.

Newly formed Judge's chambers will help increase court's productivity and manage the backlog.



## Administrative justice - 3



Moreover, Judge's chambers constituted at the Administrative courts will help enable digital transformation, by hiring new technology professions.

Technology literacy and training will be provided. Change management will be implemented in the overall sector.



250 officials and 30 assistants will be hired nationwide for a 30 months long period and displaced at the most backlog overloaded administrative courts.

## Accrual accountability

Reform: a nation-wide standard cash and accrual accounting system for all Pas.

The objective is to implement this new accountability system, according to international standards IPSAS/EPAS and the 211/85/UE Directive, to pursue uniform requirements as regards the rules and procedures forming the budgetary frameworks of the Member States.

An accrual accounting framework constitutes an essential support for valuing public assets, thanks to a complete and reliable public accounting practices for all sub-sectors of general government.



## Accrual accountability: goals



The General State Account of the Ministry of Economy and Finance, in liaison with the EU Commission, is implementing three plans aimed at empowering accrual accounting inside the PA.

Other policies implemented include ERP, Enterprise resource planning, a database software package that supports all of a business's processes inside the PA, with the objective of analyzing financial statements through balance sheet, income statement, and cash flow statement.

## Accrual accountability and the INTL



The General State Account will provide a new software, called InIt, to pursue these goals. InIt will replace all different softwares currently used, which are not complying with accrual accounting and the other targets.

This system will be able to integrate all the organization's processes, no matter if administrative, productive or fiscal, making the information available in real time to all the stakeholders.

Different releases will be available to all PAs from the 1st semester 2021. The switch must be completed by 2026.

INTL will be accompanied by process reengineering, updates of the budgetary policies and the full application of accrual accountability.



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[www.funzionepubblica.gov.it](http://www.funzionepubblica.gov.it)

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## Seguici su

